
Privacy Policy

Governing the collection, use, storage and protection of information related to the Signal Codex website, analytics portal, educational resources and related services.

Last Updated: June 2026

Contents

01	Introduction	09	How We Use Information
02	Scope of this Privacy Policy	10	Legal Bases for Processing
03	Information We Collect	11	Service Providers and Sub-Processors
04	Information Collected Through Broker Authentication	12	Data Retention
05	Cookies and Session Technologies	13	International Data Transfers
06	Information Collected From Brokerage Partners	14	Security Measures
07	Demo Access Information	15	Your Rights
08	Website Forms and Communications	16	Changes to This Privacy Policy
		17	Contact

01. Introduction

This Privacy Policy explains how Signal Codex collects, uses, stores, protects, and processes information in connection with the Signal Codex website, analytics portal, educational resources, and related services (collectively, the "Services").

For the purposes of this Privacy Policy, "Signal Codex" refers to the provider of the Signal Codex platform and related services. Legal entity details may be specified in applicable commercial agreements, legal notices, invoices, order forms, or other contractual documentation.

By accessing or using the Services, you acknowledge the practices described in this Privacy Policy.

02. Scope of this Privacy Policy

This Privacy Policy applies to:

- visitors of the Signal Codex website;
- brokerage partners;
- representatives of brokerage partners;
- users of the Signal Codex analytics portal;
- demo users;
- individuals who communicate with Signal Codex.

This Privacy Policy does not apply to information processed directly by brokerage partners through their own trading platforms, websites, client portals, payment systems, or customer relationship management systems.

03. Information We Collect

Signal Codex may collect information including:

Account Information

- username;
- email address;
- role or permission level;
- organization affiliation;
- account status;
- language preferences.

Technical Information

- IP addresses;
- authentication records;
- device and browser information;
- access timestamps;
- security logs;
- activity logs.

Communication Information

- correspondence with Signal Codex;
- support requests;
- demo requests;
- business communications.

Signal Codex does not intentionally collect special categories of personal data unless required by applicable law.

04. Information Collected Through Broker Authentication

Access to the Services may be provided through broker-controlled Single Sign-On (SSO) mechanisms.

Where SSO authentication is used, Signal Codex may receive broker-generated user identifiers required for:

- authentication;
- authorization;
- access control;
- platform administration;
- security monitoring.

Signal Codex does not require access to:

- trading account balances;
- transaction history;
- payment information;
- KYC documentation;
- government-issued identification documents;
- customer financial statements.

Such information remains under the control of the applicable brokerage partner.

05. Cookies and Session Technologies

The Signal Codex analytics portal uses strictly necessary cookies and similar technologies to maintain authenticated sessions, manage access to the Services, and protect platform security. These technologies may store session identifiers and related technical information required for the operation and security of the Services.

Signal Codex does not currently use cookies or similar technologies for advertising, cross-site tracking, behavioural profiling, or third-party marketing analytics.

Where applicable, strictly necessary cookies and similar technologies are used without consent where permitted by applicable law because they are necessary for authentication, session management, access control, or security of the Services.

If Signal Codex introduces non-essential analytics, advertising, or tracking technologies in the future, applicable notices and consent mechanisms will be implemented where required by law.

06. Information Collected From Brokerage Partners

Signal Codex may collect information relating to brokerage partners and their authorized representatives, including:

- name;
- business email address;
- username;
- role;
- organization details;
- language preferences;
- business communications;
- administrative activity records.

Such information is used solely for the provision, administration, support, and improvement of the Services.

07. Demo Access Information

Signal Codex may provide temporary demonstration access to prospective customers.

In connection with demo access, Signal Codex may process:

- business contact information;
- account credentials;
- organization details;
- usage information;
- communications relating to evaluation of the Services.

Demo information is processed solely for evaluation, onboarding, support, and commercial discussions.

08. Website Forms and Communications

When submitting forms through the Signal Codex website, including Book a Demo requests, Signal Codex may collect:

- work email address;
- company or brokerage name;
- role or position;
- monthly active trader information;
- region or market information;
- current trading platform information;
- optional messages or comments.

Signal Codex may use this information to:

- respond to inquiries;
- arrange demonstrations;
- evaluate potential business relationships;
- communicate regarding the Services.

09. How We Use Information

Signal Codex may use information to:

- provide and operate the Services;
- authenticate users;
- manage access rights;
- maintain platform security;
- prevent unauthorized activity;
- communicate with customers and prospective customers;
- provide technical support;
- administer demo access;
- improve platform functionality;
- comply with legal obligations;
- protect the rights, security, and integrity of Signal Codex.

Important

Signal Codex does not sell personal information.

10. Legal Bases for Processing

Where applicable data protection laws require a legal basis for processing, Signal Codex may process information based on:

- performance of a contract;
- legitimate business interests;
- compliance with legal obligations;
- consent, where required by law.

Legitimate interests may include platform security, fraud prevention, customer support, business communications, and service improvement.

11. Service Providers and Sub-Processors

Signal Codex may engage trusted service providers to support operation of the Services.

Current categories of service providers may include:

- cloud hosting providers;
- infrastructure and network security providers;
- email delivery providers;
- customer communication services.

Such providers may include:

- Hetzner;
- Cloudflare;
- Resend;
- or equivalent service providers used in connection with the Services.

Signal Codex requires such providers to maintain appropriate security measures and process information only for authorized purposes.

12. Data Retention

Signal Codex retains information only for as long as reasonably necessary to provide the Services and fulfill legitimate business purposes.

Upon termination or expiration of access:

- access rights may be revoked immediately;
- information may be retained for up to thirty (30) days for service restoration, dispute resolution, security, auditing, operational, or compliance purposes;
- information may subsequently be deleted or anonymized.

Signal Codex may retain certain information for longer periods where required by law or necessary to protect legal rights.

13. International Data Transfers

Information processed by Signal Codex may be stored or processed in jurisdictions different from the user's country of residence.

Where required by applicable law, Signal Codex will implement appropriate safeguards for international transfers of personal information.

14. Security Measures

Signal Codex implements reasonable technical and organizational measures designed to protect information against unauthorized access, disclosure, alteration, loss, or misuse.

Security measures may include:

- encrypted communications;
- access controls;
- authentication mechanisms;
- activity logging;
- monitoring systems;
- network protection technologies.

Note

No method of transmission or storage can be guaranteed to be completely secure.

15. Your Rights

Where applicable law grants data protection rights, individuals may have the right to:

- request access to personal information;
- request correction of inaccurate information;
- request deletion of information;
- request restriction of processing;
- object to certain processing activities;
- request portability of information;
- withdraw consent where processing is based on consent.

Requests may be submitted using the contact information published on the Signal Codex website.

16. Changes to This Privacy Policy

Signal Codex may update this Privacy Policy from time to time.

The most recent version will be published through the website or Services.

Continued use of the Services following publication of an updated Privacy Policy constitutes acknowledgement of the revised version.

17. Contact

Questions regarding this Privacy Policy may be directed to the contact information published on the Signal Codex website.

In the event of any inconsistency between language versions of this Privacy Policy, the English version shall prevail.